

# Changes in 2024

Thank you for giving VCU Health Continuing Education the opportunity to meet your educational needs. We would like to keep you updated on changes that we are making to maintain our commitment to education and quality customer service.

All changes noted below go into effect on January 2, 2024.

## Text Attendance Changes

- The text attendance window has been shortened. Unless stated otherwise during the activity, learners must record their attendance via text no more than thirty (30) minutes before the start of an activity and no more than forty-eight (48) hours after the end of an activity. Text attendance codes expire at the end of this time.
- The text attendance code format has changed for Regularly Scheduled Series activities (e.g. *Grand Rounds*). These activities will now use a five-digit activity ID for text attendance.  
**EXAMPLE: Old code:** 34567-33341 | **New code:** 34567

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## Evaluation Change for Live Activities

- The time frame to complete evaluations has been reduced. Learners must complete activity evaluations **within thirty (30) days of participating** in the live activity to receive credit.

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## Credit Claim Fee for Podcasts / Enduring Materials

- A \$10.00 credit claim fee, per activity, will be charge to learners for all new content. Learners will need to register and pay the credit fee prior to accessing post-tests and evaluations for each activity. All activities posted prior to January 1, 2024 will remain free of charge.
- This credit claim fee helps to cover the costs of operational services, electronic reporting (if applicable), and real time customer support.

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## Questions?

If you have any questions regarding these changes, please email [ceinfo@vcuhealth.org](mailto:ceinfo@vcuhealth.org).