



# THE WESTIN

## RICHMOND



No matter what obstacles travel puts between you and your well-being. Here you can eat, sleep, move, feel, and work well, transcending the rigors of travel while you're on the road.

## We're ready to welcome you back!

Stronger disinfectant used on all hard surfaces

Removal of non-essential paper goods (menus, notepads, coasters)

Increased laundry protocol

Limited room entry from associates (no short-term stayover housekeeping service, unless upon request)

### Guest Rooms

#### Deep Cleaned and Inspected

Safety for our hotel associates, guests and customers is, and has always been, our number one priority. In order to go above and beyond our commitment to a clean and safe area, The Westin Richmond has implemented increased cleaning protocols.

- ▶ Handles and Doorknobs
- ▶ Telephones and Remotes
- ▶ Hard surfaces (desks, nightstands, lamps)
- ▶ Bathroom(sinks, handles, shower/tub)

### Public Hotel Areas

- Modified seating and floor plans for banquet events and restaurant to maintain social distancing protocols
- Sanitation Stations throughout the hotel.
- Frequent sanitizing of elevator buttons, public space door handles, and luggage carts.
- Silverware wrapped and sealed with cleanliness sticker.